

Mentions Légales, CGU et CGV

Legal Notices

Identification of the website publisher:

Company Name: REDHEBERG

Legal Status: SASU

Share Capital: 1,000 euros

Registered Office: 78 AV DES CHAMPS ELYSEES, Paris, 75008

SIRET: 97945569800014

EU VAT Number: FR38979455698

Publication Manager: Alexandre Ruelle, Manager

Contact:

Email Address: alexandre@spyrdp.net

Phone: +33 7 64 32 33 42

Website Host: REDHEBERG, 78 AV DES CHAMPS ELYSEES, Paris, 75008

Intellectual Property:

All elements of the website (texts, images, graphics, logos, videos) are the exclusive property of REDHEBERG, unless otherwise stated.

Any reproduction, representation, modification, or distribution, in whole or in part, without prior authorization is prohibited.

Personal Data Protection:

Information collected via the website is processed in accordance with the GDPR and the French Data Protection Act.

Users have the right to access, rectify, oppose, and delete their data by contacting the Data Protection Officer.

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Cookies:

The website uses cookies to enhance the user experience and analyze traffic. Users can configure their preferences via their browser settings.

Disputes:

In the event of a dispute, the applicable law is French law. The competent courts are those of the company's registered office.

Terms of Use (TOU)

Purpose:

These TOU govern the use of services provided on the REDHEBERG website.

Website Access:

The website is accessible 24/7, except during maintenance or force majeure events.

User Behavior:

Users agree to use the website in compliance with applicable laws and these TOU.

Any attempt at unauthorized access or misuse is prohibited.

Liability:

The publisher cannot be held responsible for direct or indirect damages related to the use of the website.

Changes to the TOU:

The TOU may be modified at any time. Users are encouraged to review them regularly.

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General Terms and Conditions of Sale (GTCS)

Application:

These GTCS apply to all orders placed on the website.

Products and Services:

The main characteristics of the products and services are described on the website.

Offers are valid as long as they are displayed.

Prices:

Prices are quoted in dollars, including all taxes (VAT included).

Delivery or installation fees, if applicable, are specified before order validation.

Orders:

Placing an order implies acceptance of these GTCS.

An order summary is sent by email after validation.

Payment:

Accepted payment methods include: credit card, bank transfer, etc.

Orders are shipped after full payment is received.

Delivery:

Delivery times are indicative.

In case of delay, users can contact customer service for updates.

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Right of Withdrawal:

Consumers have 24 hours to exercise their right of withdrawal if the relevant service has not been delivered.

Warranty and After-Sales Service:

Products are covered by the legal warranty of conformity and the warranty against hidden defects.

Customers can contact support at contact@spyrdp.net.

Termination and Suspension:

When an order is placed, a subscription is automatically created. You are responsible for canceling the subscription from your customer area if you do not wish to be charged the following month. No refunds will be issued.

Once the service is suspended, you have 7 days to settle your invoice to avoid losing your service. After this period, your service will be completely deleted.

Force Majeure:

The company cannot be held liable in the event of unforeseen and unavoidable circumstances making execution impossible.